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PTO/SB/21 (08-03)

TRANSMITTAL FORM <i>(to be used for all correspondence after initial filing)</i>		Application Number	09/001,643	
		Filing Date	December 31, 1997	
		First Named Inventor	Albert, Russ L.	
		Art Unit	2178	
Total Number of Pages in This Submission		1	Examiner Name	Cong Lac T. Huynh
		Attorney Docket Number	020366-043100	

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Firm or Individual	Townsend and Townsend and Crew LLP Irvine E. Branch Reg. No. 42,358	
Signature		
Date	October 17, 2003	

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Russ L. Albert

Application No.: 09/001,643

Filed: December 31, 1997

For: INTERNET-BASED DATABASE
REPORT WRITER AND CUSTOMER
DATA MANAGEMENT SYSTEM

Examiner: Cong Lac T. Huynh

Technology Center/Art Unit: 2178

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed July 17, 2003, please enter the following amendments and remarks:

Listing of Claims appears on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.